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Community Outreach Newsletter August & September 1994

Plath Forum

If you missed part of the Plath Forum on September 16th, or want to re-hear one of the speakers, we have tapes of each of the talks. Let Mary Lou McGalliard know which one(s) you are interested in hearing, and she will send them to you as soon as possible.

Speakers included Nancy Luenn, on the process of writing children's books--and getting them published; Patrick O'Brien, on the Internet; and Phyllis Van Orden, on the art of children's books.

Thanks to Cathy Rathbone for coordinating this year's Forum! And thanks to the many volunteers from Summitview and other libraries who helped make everything run so smoothly.

Wapato Parade Report

Mickey Wittner, Wapato Librarian, reports on the library's parade entry on Sept. 5th:

"The walking puppet theatre was a big attraction in the Wapato Harvest Festival Parade. We had a very authentic "Amelia Bedelia" and "Curious George and the man in the yellow hat," plus three sandwich sign boards promoting the library. We weren't able to pass out all the stickers Karen Spence sent down because two of our volunteer juniors got cold feet at the last minute and one got sick. Those in costume and signboards were limited in how many stickers they could pass out and still keep up with the parade. All the participants had a great time and decided they would like to do it again next year."

CCS Overdues

Overdues for books checked out on the CCS went out recently, so you should be seeing a larger number of returns coming through your libraries. This run produced about 8,000 overdues system-wide. Given the cost for the large number of notices that have to be mailed, we are scheduled to send overdues on a quarterly basis.

TRACERS: When a patron claims they have returned an item they got an overdue for, or that they never checked an item out, they should call the overdue number, 453-1720. If they can't (or won't) call Yakima, fill out a tracer card for them and send it in. Tell them that they don't need to worry unless they get

another notice in several months, when we do the next overdue run. Explain that in the meantime we will check all 21 libraries for that book, and suggest that they also check again at home, in the car, etc.

You will not get tracer cards back for items charged on the CCS. When a tracer item is found, it is cleared off the patron record, stopping the process. If it is not found, it will appear again on their next overdue notice.

Information Specialist David Little is working with me to improve our response to tracers in the non-CCS libraries, and to shorten the tracer list you receive. Call me (Amy) with your comments or suggestions.

STAFF CHANGES

Deborah Warner replaced Vicky Morrison as the Library Assistant II in the Community Outreach Department on Sept. 9th. She will use her eight years experience as Naches Community Librarian in working with you on statistics, money and circulation procedures. Welcome, Deborah!

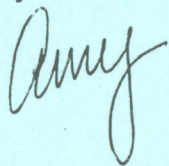
Vicky left a farewell note for you in the community libraries:

"It sure seems strange to be leaving the library after more than 10 years, but I've been offered a position working with my sister at Canopy Country RV Center. Hey, I'm only a block from the Union Gap Library so I bet you know where I'll be hanging out. Watch that reserve count multiply!

I won't be able to say it personally, but I wanted to be sure to tell everyone "good-bye". I'll miss you! Come see me when you're ready to spend all your money on a new motorhome!"

Vicky Morrison

Joan Laughery, who was Deborah Warner's predecessor, returned as Naches Community Librarian in September. We welcome her back, and thank her for making this transition so easy!



CIRCULATION July 1994

Apple Valley	395
Buena	525
Gleed	429
Granger	759
Harrah	365
Mabton	960
Moxee	1,438
Naches	529
Nile	376
Selah	4,844
Southeast	544
Summitview	18,731
Sunnyside	7,943
Terrace Heights	1,468
Tieton	322
Toppenish	3,073
Union Gap	2,236
Wapato	2,406
White Swan	346
Zillah	847
Total	48,536

REFERENCE July 1994

Apple Valley	0
Buena	0
Gleed	15
Granger	34
Harrah	0
Mabton	64
Moxee	172
Naches	18
Nile	0
Selah	448
Southeast	0
Summitview	335
Sunnyside	220
Terrace Heights	66
Tieton	6
Toppenish	147
Union Gap	128
Wapato	82
White Swan	6
Zillah	0
Total	1,741

CIRCULATION

August 1994

Apple Valley	409
Buena	629
Gleed	602
Granger	791
Harrah	338
Mabton	1,093
Moxee	1,761
Naches	705
Nile	204
Selah	4,768
Southeast	317
Summitview	18,918
Sunnyside	8,410
Terrace Heights	1,404
Tieton	346
Toppenish	2,487
Union Gap	2,176
Wapato	2,494
White Swan	388
Zillah	866
Total	49,106

REFERENCE

August 1994

Apple Valley	0
Buena	0
Gleed	33
Granger	28
Harrah	0
Mabton	93
Moxee	234
Naches	19
Nile	0
Selah	576
Southeast	0
Summitview	345
Sunnyside	298
Terrace Heights	63
Tieton	8
Toppenish	228
Union Gap	124
Wapato	113
White Swan	32
Zillah	0
Total	2,194

CIRCULATION

Sept. 1994

Apple Valley	331
Buena	609
Gleed	504
Granger	633
Harrah	251
Mabton	767
Moxee	1,131
Naches	553
Nile	283
Selah	3,921
Southeast	235
Summitview	15,036
Sunnyside	6,682
Terrace Heights	988
Tieton	271
Toppenish	1,980
Union Gap	1,774
Wapato	1,510
White Swan	222
Zillah	674
Total	38,355

REFERENCE

Sept. 1994

Apple Valley	0
Buena	0
Gleed	24
Granger	46
Harrah	0
Mabton	71
Moxee	297
Naches	21
Nile	0
Selah	480
Southeast	0
Summitview	338
Sunnyside	317
Terrace Heights	37
Tieton	9
Toppenish	174
Union Gap	104
Wapato	99
White Swan	17
Zillah	9
Total	2,043