

Some facts about . . .

YAKIMA

VALLEY

MEMORIAL

HOSPITAL



2811 Tieton Drive  
Yakima, Washington

## OUR PURPOSE

As our patient, guest, and friend, we extend to you a warm welcome. Simply stated, our basic purpose is to render medical care to the sick and injured. Therefore, our product is good health. Like any other business enterprise, we utilize a combination of physical, financial, and human resources to achieve our objective.

Yakima Valley Memorial Hospital is operated on a non-profit basis for the mutual benefit of all members of the community, regardless of race, creed, or color. The hospital has facilities for providing medical, surgical, obstetrical, pediatric, and psychiatric care.

## YOUR HOSPITAL IS

A member of: THE AMERICAN HOSPITAL ASSOCIATION  
THE WASHINGTON STATE HOSPITAL ASSOCIATION  
THE ASSOCIATION OF WESTERN HOSPITALS

Licensed by:  
THE WASHINGTON STATE BOARD OF HEALTH

Accredited by:  
THE JOINT COMMISSION ON ACCREDITATION  
OF HOSPITALS.



## ORIGIN OF THE YAKIMA VALLEY MEMORIAL HOSPITAL ASSOCIATION

Memorial Hospital is the response of the citizens of the Yakima Valley to the need for more hospital beds, which became acute during World War II. It is operated by the Yakima Valley Memorial Hospital Association, whose membership is comprised of all who donated \$25.00 or more. Each member has one vote, regardless of the size of contribution, and participates in the election of the Board of Trustees.

## YOUR HOSPITAL ORGANIZATION

### THE BOARD OF TRUSTEES

There are twenty-one members of the Board of Trustees elected from and by association members for three year terms. The Board of Trustees meets monthly to receive reports from various committees, the Medical Staff, and the Administrator, and to maintain a continuity of policy.

No member of the Board of Trustees receives any financial remuneration for his work. All time and counsel are donated to the hospital as a community service. Each member of the Board of Trustees has a primary interest to see that the facilities available and service rendered to you are the best that the community can provide.

### THE MEDICAL STAFF

Our Medical Staff is composed of 103 members. The staff elects officers annually and is divided into clinical departments. The Chief of Staff and the chairmen of departments serve as an Executive Committee to guide the staff activities. Members of the staff contribute their time to aid in evaluating patient care. They work closely with the Board of Trustees and the administrative staff to assure that the highest quality of medical care is available to you at all times. We are proud to have your doctor serving on our staff and are pleased to work with him in caring for you.

### THE ADMINISTRATOR

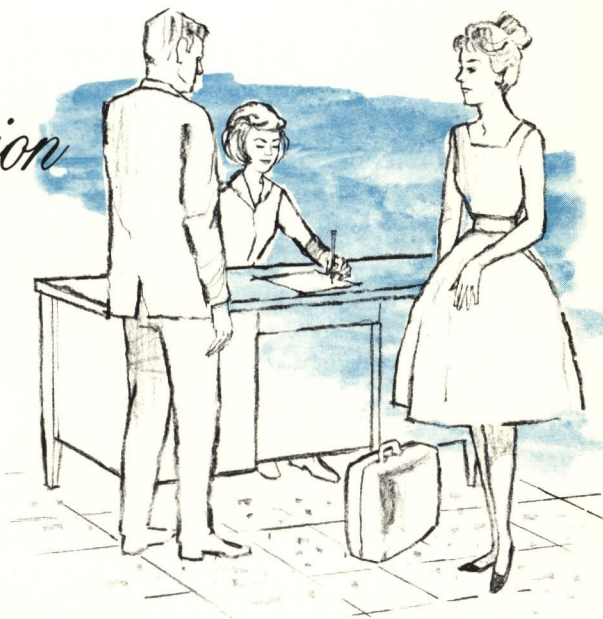
The Administrator is responsible to the Board of Trustees for implementing the policies developed by the Board of Trustees and for the overall operation of the hospital. He coordinates the activities of the various departments, and he works closely with your physician and other members of the Medical Staff to effect improved patient care.

While the hospital organization is rather complex, it operates relatively smoothly because all of its segments are focused on a single basic objective — to give you the best possible medical care and personal attention while you are its guest.



# Admission

## TO THE HOSPITAL



### WHAT TO BRING

Patients are asked to bring as few personal belongings as possible to the hospital. These may include bathrobe, slippers, gown or pajamas (if you prefer to wear your own), toilet articles, cosmetics and shaving equipment. Do not bring your own drugs or medications. It is permissible to bring a small radio, although the hospital cannot be responsible for it.

### ADMISSION AND DISCHARGE TIME

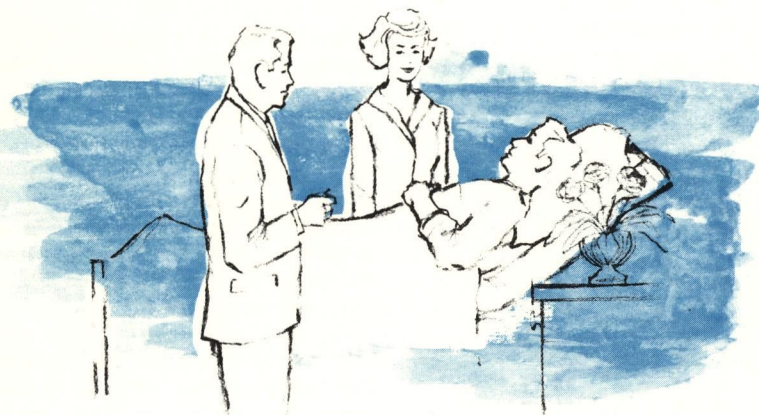
It is customary for your physician to call or send orders for laboratory work and any special procedures he desires to have accomplished when you are admitted. In order to perform these procedures so that he might have the information as soon as possible, an admission time has been established. All patients are requested to come to the hospital prior to 4:00 P.M. on the day of admission. Please honor this request so that we might better serve you and your doctor.

In order that rooms will be available without delay for incoming patients, a 1:00 P.M. discharge time has been established. By leaving not later than this hour you will enable us to thoroughly clean and prepare your room for an incoming patient.

### YOUR VALUABLES

Please leave items of particular value at home. The hospital is not prepared to care for such items and cannot be responsible for them. The only valuables for which the hospital can be responsible are those placed in the business office safe. We ask that you do not bring with you valuable watches, jewelry, or large sums of money.

**THE HOSPITAL CANNOT BE RESPONSIBLE FOR ITEMS OF VALUE KEPT IN PATIENT ROOMS!**



## ABOUT VISITORS

Visiting hours have been established by the hospital and approved by the Medical Staff so that you might have the required rest and so that the nursing staff might perform all of the necessary procedures required to get you out of the hospital in the shortest period of time. We request that only one or two visitors see a patient at one time and that visits be kept short. Children under fourteen years of age are not allowed to visit patient rooms. The following visiting hours have been established with your best interests in mind:

### ADULT PATIENTS

2:00 P.M. to 4:00 P.M.

7:00 P.M. to 8:30 P.M.

### CHILD PATIENTS

2:00 P.M. to 4:00 P.M.

6:30 P.M. to 7:30 P.M.

All of your visitors must obtain a visiting card from the courtesy desk in the main lobby. Special visiting privileges are granted to relatives of patients who are dangerously ill.



# General INFORMATION



## YOUR HOSPITAL BILL

**Daily Service Charge**—The daily service charge is commonly referred to as the room rate. However, this is a misnomer because in addition to the room rate it also includes 24-hour nursing care, meals, house-keeping services, general maintenance, utilities, minor medical and surgical supplies, administrative overhead such as insurance processing, maintenance of medical records, and many other costs necessary to the operation of a hospital. The daily service charge is based upon the number of beds in your room and the facilities it contains. If the type of accommodation you requested was not available when you were admitted, we will be pleased to transfer you as soon as possible to other accommodations.

## CHARGES FOR SPECIAL SERVICES

Separate charges are rendered for the use of the emergency room, operating room, recovery room, anesthesia, delivery room, nursery, x-ray, laboratory, drugs, physical therapy, oxygen, major medical and surgical supplies, intensive care, electrocardiogram, and blood transfusion service. (The charge is for the administration, handling, storage and tray service for the transfusion—there is no charge for the blood.)

## FINANCIAL ARRANGEMENTS

Please bring your insurance information with you at the time of admission. If you do not have hospitalization insurance, it will be necessary to make a deposit on admission. Hospital accounts are payable weekly and in full on discharge. If you have hospital insurance, you will be requested to pay only that part of your bill not covered by insurance.

## PATIENT SAFETY

Bed rails are provided on all beds and are used whenever it is felt that they will prevent an accident. Please do not let bed rails down or try to climb over them. Use your "call-bell" to get assistance if you desire to get out of bed.

Smoking in bed is dangerous. Patients are asked not to smoke in bed unless someone is sitting with them and then to be sure to use an ashtray. These requests are made with your safety in mind.

## TELEVISION

The television set in your room is for rent by the day. If you desire to purchase this service, please inform one of your nurses and she will arrange for the installation.

## GRATUITIES

Hospital personnel are paid regular salaries. Gratuities are not expected by them and should not be offered.

## HOSPITAL AUXILIARY

There are more than 300 members of the Hospital Auxiliary. They, like the members of the Board of Trustees, receive no compensation for their work. Their reward is the service they render to you and your hospital. The Auxiliary operates the Gift Shop and the Coffee Shop, both located in the Main Floor Lobby. Volunteers give daily service to other areas within the hospital and perform a variety of duties for the comfort of you, our guest.

## PROFESSIONAL FACILITIES AND SERVICES

In addition to the regular nursing staff, the hospital employs the services of many other professionally qualified personnel, so that you might receive the best possible care. We have registered pharmacists, dietitians, x-ray technicians, laboratory technologists, medical record librarian, and a physical therapist on duty to serve you. Also associated with the hospital are pathologists and radiologists. The pathologist is a doctor of medicine who specializes in tissue analysis and laboratory work while the radiologist is a doctor of medicine who specializes in the evaluation of x-rays. This means that any x-ray that you have taken in the hospital will be reviewed not only by your private physician, but also by the radiologist. In addition, the radiologist specializes in the radiation treatment of skin conditions and tumorous growths.

## DURING YOUR STAY IN THE HOSPITAL

You may have an x-ray examination . . . some x-ray examinations require certain preparations. You may be given special medication the night before and nothing to eat or drink until your x-rays are taken.

You may have an EKG . . . an electrocardiogram which is actually a picture of your "heart-beat." This test takes only a few minutes and is absolutely painless.

You may have some blood tests ordered . . . this means from time to time we will obtain a sample of your blood, which will be analyzed by our laboratory technologists and reveal to your doctor a "picture" of your blood.

You may have an operation . . . after careful preparation you will be taken on a stretcher to the operating room. After surgery you will be moved to the recovery room and remain under constant care of specialized nurses until you are awake. Your family will be kept informed of your progress.

We'll try our best to make mealtime enjoyable, but we will need your cooperation. As you know, a special diet may be as important as a medical prescription. We follow your doctor's orders and you should eat only the diet he prescribes. If you have questions concerning your diet, please ask your nurse to contact the dietitian, who will be glad to discuss your diet with you.

## GOING HOME

Before you leave the hospital, an order for your dismissal is written by your physician. The nurse will advise you when you may leave and assist in making arrangements for your departure from the hospital.

## WHEN YOU RETURN HOME

We hope that you found your stay satisfying and as pleasant as we could make it. If you find that you have forgotten some article of clothing, please call us right away.

We are continuously striving for increased efficiency and better service to our patients. Your constructive suggestions for improvement in the operation of the hospital will be appreciated.

Thank you.